

Bert Nash Mobile Response Activation

Appendix

Douglas County Kansas EMS System

August 2023



- Therapist and case manager are on call from **0800-0200 every day**
- Call **(785) 841-2346**
 - Also available in the app contacts section
- Be prepared to answer questions about the patient including
 - Name, Age, Gender
 - Patient complaint and condition
 - Call type
 - Reason for EMS or LEO involvement

What is the BNC Mobile Response Team?

Bert Nash Center has established a Mobile Response Team (MRT) that extends crisis mental health services beyond the walls of Bert Nash, LMH Health and the Treatment and Recovery Center into the Douglas County community. Currently the MRT team has a therapist and case manager on call from **8:00am to 2:00am seven days a week**. The entire MRT team includes the program manager, Edie Harrison, LMSW; program supervisor, Blaire Hines, LSCSW, LCAC and 5 licensed mental health therapists, 6 crisis case managers and a peer support staff member. There are plans to expand the MRT team and services to 24/7.

The Mobile Response Team is focused on helping community members through their current mental health crisis. As follow up, the MRT team works to help the client access more regular community resources (if the client decides they want or need them). As follow up with and on behalf of the client, MRT team also collaborates with families and other service providers at Bert Nash, as well as law enforcement, the Treatment and Recovery Center, LMH Health and other county service agencies. The goal is always to facilitate the least restrictive intervention that can safely meet the needs of the person experiencing the crisis.

How can law enforcement and other first responders access the MRT?

Public safety agencies in Douglas County can call a dedicated phone line for access to the MRT, this dedicated phone is to ensure a more efficient, rapid response for our first responders when making a referral for MRT.

The Public safety/first responder contact number is not given to the public it is only to be utilized by LEO, EMS, Fire, DGSO and any other first responders in Douglas County. The number is **(785) 841-2346**, the call will be answered by call counselors at KSPHQ and the purpose of this contact is a shorter time on the phone and a quicker dispatch of MRT.